

Leven & Beeford Medical Practice

Patient Participation Group Meeting

Wednesday 7th September 2022 at Leven Surgery

Staff Members Present

Terri Wardell, Janet Kelly, Andrea Moulds.

Terri opened the meeting by thanking Janet for attending.

Veterans Meeting.

The upcoming Veterans meeting at the Recreation Hall was discussed. Terri said she would make up some information packs to hand out. There was a lengthy discussion as to what was going to happen at the meeting and the Surgery's hopes for the people attending, to carry on the meetings themselves in the future.

GP Patient Survey.

Terri showed the group responses received from patients with feedback about the Surgery, there were over 1100 in total. In general, the responses were very positive. The surgery's new telephone system got a good response, there were also a few negative responses, regarding receptionists and appointments. Overall, the surgery was very pleased with the results.

Next meeting TBA