

Leven & Beeford Medical Practice

Patient Participation Group Meeting

Wednesday 4th December 2019 1pm Leven Surgery

Staff Members Present

Terri Wardell, Andrea Moulds

Patients Present

Pam Hill, Ann Nixon

Apologies

Rosemary Brown, John McLeavy, Dr Chapman, Elisabeth Denton

Meeting

Terri opened the meeting by thanking everyone for coming and handed out the minutes of the last meeting.

Updates

CQC Visit. The surgery had a telephone call from CQC at the beginning of November to say that we were going to be inspected. This would be an inspection by telephone and Terri and Dr Sowerby would be in on the call. Terri and Dr Sowerby spent a lot of time preparing for the call. There was a list of questions regarding medication, child vaccs, mental health and a few more subjects. We are hoping for a "Good" outcome. We should receive a response within 2-3 weeks.

Newsletter. Terri handed out the winter newsletter. The newsletter had details of Christmas opening times, a piece on how to stay warm this winter and a new recipe.

Park run. Terri has not been able to upload the logo on the website so there is no advert in the surgery yet. Terri confirmed that Dr Sowerby has done the Beverley park run.

Flu vaccinations. A lot of patients are still to be vaccinated, quite a lot of patients have had their vaccs done elsewhere this year ie: Pharmacies

NHS Campaign. This months NHS campaign is about antibiotics, there have been TV adverts and leaflets handed out to surgeries across the country.

Medication shortages. There doesn't seem to be too many problems with drug shortages at the moment.

Nurse Practitioner. Lianne is now up and running and has clinics every day at both Leven and Beeford.

Surgery Extension. The practice has just had some draft plans drawn up. We are hoping this will create much needed extra room for the surgery.

New Houses in Leven. There are plans for many new houses in Leven, which will add at least 600 new patients to the practice.

Patient survey result. The CQC were very impressed with the results of our patient survey, especially the part about "were you listed to" which we scored very highly on.

Date of next meeting **Wednesday 5th February 2020 1pm at Beeford Surgery**