

Leven & Beeford Medical Practice

Patient Participation Group Meeting

Thursday 2nd May 2019 Leven Surgery

Staff Members Present

Terri Wardell, Andrea Moulds

Patients Present

Pam Hill, Ann Nixon, Wendy Shelton

Apologies

David Warnes, Rosemary Brown, Adrienne Sellers, John Carr.

Meeting

Terri opened the meeting by thanking everyone for coming and handed out the minutes of the last meeting.

Updates

Brexit

Terri has submitted a contingency plan to the CCG. They have been asked by the Government to stockpile certain medications.

DNA's

Terri said that 413 patients during the period of 31.01.19 – 01.04.19 DNA'd appointments. Terri said she is having trouble do the searches, but will keep trying to get some more accurate figures.

Staff

A new nurse will be starting with us on 1st July, she currently works at HRI. Lianne starts as a Nurse Practitioner at the Surgery on 1st September, 2019, she will also be able to prescribe.

Improving Access

Since we started this service we have tried to book up with our own patients, but on occasions there have been patients from other surgeries booked in to our clinics. We are going to advertise the service in Shops, local newsletters, and parish councils. From 1st July 2019 we have to provide a further 5.5 hours on a Thursday night. Terri will let Beeford know about the service as they don't seem to be offering the service to Beeford patients.

Changes coming up

After 2020, we will no longer be able to use a fax machine at the surgery, all communication will be by email. We now also have to offer electronic prescriptions. More online services will become available.

Any other business.

Pam gave Terri a new recipe to put in the next edition of the Newsletter.

Date of next meeting: Wednesday 19th June 2019, 1pm Beeford Surgery.