

Leven & Beeford Medical Practice

Patient Participation Group Meeting

Wednesday 15th August 2018 1pm Beeford

Staff Members Present

Terri Wardell, Andrea Moulds, Dr Chapman

Patients Present

Ann Nixon, Mazen Khuri, Margaret White, Elisabeth Denton, Rosemary Brown, Wendy Shelton, John Carr.

Apologies

Adrienne Sellers, Dorothy Hailstone, Lawrence Trender.

Meeting

Terri opened the meeting by thanking everyone for coming.

Defibrillator Training. Terri said that the attendance for the training was very poor, only 6 people attended.

Mirror outside the surgery. Putting the mirror up is not as easy as first thought. Turf to Tile are looking into ways of doing it.

CQC visit. We waited 13.5 weeks for the results of the inspection, which should only have been 8 weeks maximum. The Practice challenged one or two points in the report which were then altered, The overall result was "Good".

Newsletter. It was decided it would be a good idea to concentrate on the Flu campaign in the next edition. Giving dates and times of clinics etc. Terri will update the website with clinic dates when we know when they are.

Salaried GP. Another salaried GP is joining the Practice as of 1st November 2018. Her name is Dr Victoria Thompson and she will be working Monday, Wednesday and Friday.

Book Sale. Book sale contributions are now to go to Marie Curie Cancer Care. The target of £20,000 for Defibrillator fundraising has now been reached. The De-fib pads will need replacing annually at a cost of £60 - £70. The practice will be responsible for the cost of the pads at the Leven and Beeford sites.

Practice Finances. Terri explained briefly how the surgery finances work. She explained it runs like a small business. Income comes from NHS England/Government, and is calculated by the number and age of patients. A lump sum is received monthly. We also generate income by recalling patients with chronic diseases, the surgery has to hit targets to receive payments, which works on a points system. Income is received monthly for this.

There is also an Enhanced Services contract for local services we provide such as INR's, hospital requested bloods, wound dressings, joint injections etc.. The surgery buys the equipment in which then gets refunded. Services such as wound dressings, blood tests and ear syringing are all unpaid services. There is a national budget for medications, our local CCG change patients medications for cheaper versions to save money. The surgery charges for non NHS services ie. Travel Vaccs, Medical Reports, medicals etc..

Expenditure. Staff, clinical supplies, stationary, pension contributions.

Any other business

Patient access. John Carr commented on the new updated system, he found it to be not very user friendly. Patients are unable to make a comment on the screen unless they order some medication. Terri also told the group that the Leven repeat line times will be changing to 9:00am from 1st October.

Urine Samples. The Surgeries still accept urine samples, but the patient must have symptoms before treatment is given. If the patient does have symptoms, the nurse will dip the sample and speak to a Dr if it shows any signs of infection.

Blood test results. All results are looked at by the GP's. The patient is asked to ring the surgery approximately 7 days after the test for the results. If there are any abnormalities in the sample, the Dr asks the patient to come in to discuss the matter.

Defibrillator training. Mazen Khuri asked if the practice would provide any further training for patients. Dr Chapman recommended that if Mr Khuri wanted to collect names together and pass numbers on we could arrange training. Mr Khuri asked for his mobile number to be put into the minutes so patients could contact him if they wanted to attend a future training session.

M. Khuri 07931 565254

Date of next meeting Wednesday 3rd October 2018 Leven Surgery