



Leven & Beeford Medical Practice

Patient Participation Group Meeting

Wednesday 20th December 2017 (Beeford)

Staff Members Present

Terri Wardell, Dr Chapman

Patients Present

John Carr, Ann Nixon, Rosemary Brown, Adrienne Sellers, David Warnes, Elisabeth Denton, Pam Hill

Apologies

Andrea Moulds, Dorothy Hailstone, Wendy Sheldon,

Meeting

Terri opened the meeting by thanking everyone for coming and said it was much appreciated especially this time of year when she recognised how busy everyone was.

The minutes of the previous meeting were discussed and Terri gave an update on the book library which had now been set up at Beeford (thank you to Dorothy for supplying the boxes) but was now running out of books. Members stated that they would bring some in in the new year.

Terri informed everyone that Dr Sykes memorial fund had slowed down somewhat and the next big event was the auction of favours planned by the family for 2018.

Terri informed everyone that the defibrillators at both sites are now finally live.

Terri updated everyone to the recent problems with on-line ordering prescriptions in Emis has now been resolved .

Terri mentioned that at the previous meeting she had asked for volunteers to produce a quarterly practice newsletter but no-one had come forward. Elisabeth suggested that this was quite a big responsibility for just one person and suggested that it could be done collectively. Suggestion made to have a template to work from. Terri will bring one to the next meeting.

Elisabeth informed everyone how her mornings of demonstrating the check-in screen had gone. She reported that some patients were reluctant to use them but the receptionists had found it helpful. To demonstrate again in the new year.

Any other business

Nothing raised today.



Date of Next Meeting Wednesday 31st January, 1pm Leven Surgery.